This page provides a template for reporting the results of a UX Walkthrough which can be used with any website or software product.

Generic UX/Cognitive Walkthrough Report Template

**Evaluation Completed by:**    Maya Douglas

**URL:**  https://maya-douglas.github.io/atlas/Jobs%20\_%20Computer%20Science%20\_%20University%20of%20Colorado%20Boulder.html

**Scope of Walkthrough**

•    Functional Areas focused on for review

(e.g., site navigation, finding information on Envd academic programs)

Site navigation, finding a job application that fits

**User profile(s):**

* David Thompson, 62 years old
* David Thompson is a job seeker with hearing impairment seeking accessible job search websites.
  + Does not use a screen reader as he is hearing impaired.
  + Uses keyboard commands as his hands are shaky due to age which complicates using a mouse.
  + Generally confused over poorly written websites.
  + Job application process is confusing as well.

**Scenarios**

* Scenario 1
  + David Thompson is navigating the CU Boulder Computer Science Jobs website in order to find and apply to a job that suits his needs.

**Assumptions for this evaluation:**

•   Scenario 2

David wants to join the mailing list to get continuous updates on job openings at CU’s Computer Science Department.

**Cognitive Walkthrough Worksheet**

This section should be used by evaluators to keep track of the steps & screens they followed through the application in the cognitive walk-through. Any positive results or issues found should be included in the two sections above.

<https://maya-douglas.github.io/atlas/Jobs%20_%20Computer%20Science%20_%20University%20of%20Colorado%20Boulder.html>

**Scenario 1:  David is looking for and applying to jobs by navigating**

| **#** | **Step** |  | **Screen** | **Comments/issues** | **~~Principle & WCAG 2.1 Guideline~~**  **(skip this column for now)** | **Suggestions for solution** | **Screen shot or link to screen shot** |
| --- | --- | --- | --- | --- | --- | --- | --- |
| 1 | Go to home page . Link above as pasting it here messed with formatting. |  | Home page | Home page generally navigable via keyboard. |  |  | Graphical user interface, text, application  Description automatically generated |
| 2 | Skip content because David does not need to navigate the whole entire website. |  | Home page | Skip to content is highlighted when it is focused on, unlike the original, giving David a better idea of where he is on the page. |  | None | Graphical user interface, text, application, chat or text message  Description automatically generated |
| 3 | Navigate through site links |  | Home page | There is animation for every link that it tabs to. David can also see where he is within the web page. |  |  | Graphical user interface, text, application, email  Description automatically generated |
| 4 | Find job and read description |  | Home page | Though not a student, David is surprisingly knowledgeable on networks and decides to apply for the networking assistant position. He can expand using the enter key to read a detailed description. |  |  | Text  Description automatically generated |
| 5 | Find application link |  | Home page | The description has an email that David can use to apply. |  |  | Text  Description automatically generated |
| 6 | Apply to job |  | Application pop up. | Email pops up when David hits enter on email link. |  |  | Graphical user interface, application  Description automatically generated |
| 0 | SCENARIO 2: David wants to join the mailing list to get continuous updates on job openings at CU’s Computer Science Department.. |  |  |  |  | . |  |
| 1 | Navigate to mailing list link |  | Home page | This page is confusing because Alex was expecting to find something on majors. Not sure why he is on “About” page. |  | Provide clearer feedback that this page has “info on Envd majors” | A picture containing graphical user interface  Description automatically generated |
| 2 | Press enter to go to the page |  | Mailing list page. | Went to the right page, which we reedited as well. Minute differences in styling with the first page. |  | Make styling similar to first page. | Graphical user interface, text, application  Description automatically generated |
| 10 | Find out how to subscribe |  | Mailing list page | Could navigate and there is feedback but it is not as bold as the feedback on the first page. |  | Same as above. | Graphical user interface, text, application  Description automatically generated |
| 11 | Expand menu |  | Mailing list page | Worked smoothly using enter button. |  |  | Table  Description automatically generated with medium confidence |
| 12 | Join mailing list |  | Mailing list page | David did not have CU credentials so is going to take the email route. Using enter worked and opened up email. |  |  | Pict  Graphical user interface, application  Description automatically generated |